

EVERYTHING YOU NEED TO KNOW ABOUT THE AUTO & GENERAL APP.



1. The Auto & General App is available to the **regular driver or policy holder** .
2. The Auto & General App is available for **free download at the iOS App store and the Google Play Store.**
3. All Auto & General customers can **register using their ID to access their pre-loaded policy information.**
4. Customer policy information is protected by **biometric log-in** using either facial or fingerprint recognition.
5. **AutoSOS is activated when the app detects severe impact** – sending help to the customer’s location.
6. **Request for Medical assist** – medical assistance will be sent to the customer’s location when they request it by calling through the app.
7. **Request for Road-side assist** – a Tow-truck will be notified and sent to the location of the customer.
8. **Request for Home assistance** – Emergency assistance from plumbers or electricians.
9. Customers have **24/7 access** to their insurance policy including policy schedules and a summary of cover.
10. Customers can download their **policy schedule and summary of cover** all from the app.
11. The app also features a **notifications** section that will **remind customers to do important things** like update their details or upload important outstanding documents.